



The UVa Fund, a program of the Alumni Association, wishes to thank you for your patronage. We strive to be good partners by providing quality service and convenience. We want to hear from you if you are experiencing problems or have any questions about the way something has been handled.

We take this opportunity to remind you that it is your responsibility to notify us, in writing, of any changes in contact persons and those persons authorized to request funds from your account. For your convenience, we have provided a list of contacts below:

President and CEO	Tom Faulders	(434) 243-9052
Vice President	Donna Arehart	(434) 243-9009
UVA Fund Director	Jennifer Bonenfant	(434) 243-9015
Gift Accounting	Melissa Gormes	(434) 243-9060
Client Services	Lara McClearen	(434) 243-1141
Check Disbursement	Toni Munch	(434) 243-9016
Financial Accounting	Ann Schare	(434) 243-9013
Audit Committee Chair	Elizabeth Foster	(757) 423-2087
KPMG Audit Partner	Donna Craver	(804) 782-4218

We will do everything within our power to resolve any issues or concerns you may have. The UVa Fund strives to obtain the highest level of integrity. However, if after talking to us you still believe that something has been improperly handled or misrepresented, we urge you to contact our audit committee chair, Elizabeth Foster or our audit partner, Donna Craver at KPMG whose numbers may be found in the list above. We promise to take all such reports seriously and to conduct a prompt investigation into your complaint.

Sincerely yours,

C. Thomas Faulders, III
President and C.E.O.